

# AI Content, Educational Use, Intellectual Property and Liability Disclaimer

Effective date: 20 August 2026

|                          |                                                                     |
|--------------------------|---------------------------------------------------------------------|
| Business / Platform name | eMasterHUB                                                          |
| Website / Platform       | <a href="https://emasterhub.com.au/">https://emasterhub.com.au/</a> |

## 1. General Information

The courses, lessons, module headings, learning materials, summaries, quizzes, graphics, illustrations and other content made available through this platform are provided for general educational and informational purposes only.

While we aim to provide useful, accurate and well-structured learning content, we do not guarantee that all information is complete, current, error-free, suitable for every learner, or fit for any particular purpose.

This disclaimer should be read together with our [<https://emasterhub.com.au/terms-and-conditions/>] and [<https://emasterhub.com.au/privacy-policy/>], which also govern your use of this platform. In the event of any inconsistency between this disclaimer and the Terms of Use, the Terms of Use will prevail to the extent of the inconsistency.

## 2. AI-Generated and AI-Assisted Content Disclosure

Some content made available on this platform, including but not limited to course outlines, headings, lesson text, images, graphics, examples, summaries, and learning aids, may be created or assisted by artificial intelligence tools.

AI-assisted content may be subject to human review, editing and quality assurance before publication, depending on the nature and purpose of the content. It may be edited, reviewed, adapted, combined with human input, or reformatted prior to publication. Because AI tools generate content based on patterns and existing information, some outputs may resemble other publicly available materials, topics, structures, headings, or educational formats.

We do not represent that AI-generated or AI-assisted content is unique in every respect, nor do we guarantee that similar wording, structure, themes, titles, or concepts will not appear elsewhere.

Where content has been created or substantially adapted through human editorial input, curation or creative direction — including where AI tools have been used as part of that process — copyright or other intellectual property protection may apply depending on the nature and extent of the human authorship, creative input, selection, arrangement and editing involved. The legal position regarding AI-generated material continues to develop in Australia. Ownership and permitted use of eMasterHUB content are addressed further in Section 6 of this notice.

## 3. Educational Purpose Only

---

All courses and content on this platform are intended for educational, training and informational use only.

They are not intended to constitute:

- medical advice
- health advice
- psychological advice
- counselling advice
- legal advice
- financial advice
- professional diagnosis
- treatment recommendations
- NDIS planning advice or support coordination services
- disability support planning advice
- regulated professional services of any kind

You should seek advice from a suitably qualified professional before relying on any information for personal, medical, legal, financial, clinical, or business decisions.

Completion of a course does not, by itself, confer professional registration, statutory authorisation, clinical competency, NDIS provider registration or any other licence or qualification unless expressly stated for that particular course.

---

## **4. No Medical or Disability Support Advice**

Any health, wellbeing, medical, mental health, nutrition, fitness, disability, support, therapeutic, or care-related content is provided as general educational information only.

It is not medical advice, is not a diagnosis, and is not a substitute for assessment, treatment, care planning, or advice from a doctor, nurse, allied health practitioner, psychologist, psychiatrist, pharmacist, or other appropriately qualified health professional.

This includes any content relating to NDIS plans, support coordination, disability assessments, or funded support services, which does not constitute NDIS planning advice or support coordination services.

If you have a medical concern, symptoms, or health emergency, seek advice from an appropriately qualified healthcare professional or emergency service immediately.

## **5. Currency of Regulatory and Industry Information**

Laws, NDIS Pricing Arrangements and Price Limits, NDIS Practice Standards, regulatory guidance, government policies, industry standards and organisational requirements may change after course content is published.

While eMasterHUB takes reasonable steps to review and update its educational materials, learners and organisations should verify current requirements with the relevant legislation, regulator, government agency, NDIS Commission, NDIA, professional body or organisational policy before relying on course content for compliance or operational purposes.

The publication date or last-review date of a course should be considered when assessing whether particular regulatory information remains current.

---

## **6. Intellectual Property Rights**

To the extent copyright or other intellectual property rights subsist in content made available through eMasterHUB, those rights are owned by eMasterHUB or used by eMasterHUB under appropriate licence, assignment or other authority. Content that reflects original human authorship, selection, arrangement, editing, curation or creative direction may be protected under the Copyright Act 1968 (Cth). You must not reproduce, distribute, adapt or commercialise platform content without our prior written consent, except where permitted by law or applicable licence terms.

We respect the intellectual property rights of others and expect users, contributors, contractors and partners to do the same.

To the best of our knowledge, our content is created using original drafting, licensed tools, internal editing processes, and/or AI-assisted workflows. However, due to the nature of education, common industry language, subject-based terminology, and AI-generated drafting tools, certain course structures, headings, concepts, formats, styles, or generic descriptions may be similar to content created by others.

Any such similarity, where it occurs, may be incidental, functional, topic-driven, or generated from common educational conventions, and is not intended to suggest affiliation, copying, endorsement, sponsorship, or ownership by any third party.

If you believe any content on this platform infringes your intellectual property rights, please refer to the Reporting Concerns process in Section 12 of this disclaimer.

---

## 7. No Affiliation or Endorsement

Unless expressly stated, this platform and its courses are not affiliated with, endorsed by, sponsored by, or associated with any other course provider, training business, educator, institution, competitor, organisation, brand, or trade mark owner.

Any references to third-party topics, tools, standards, industries, or concepts are used descriptively and for educational purposes only.

---

## 8. Limitation Regarding Similarity Claims

The existence of similar course titles, headings, module names, learning outcomes, visual styles, design approaches, examples, or educational concepts does not by itself establish copying, infringement, affiliation, or wrongdoing.

Where concerns are raised in good faith regarding allegedly similar content, we reserve the right to review the material, investigate the concern, and where appropriate edit, remove, replace, or clarify the relevant content. We aim to acknowledge genuine concerns within 5 business days of receipt and to complete our review within 30 business days, where practicable.

Nothing in this disclaimer constitutes an admission of infringement, copying, liability or legal responsibility.

Nothing in this notice authorises the unauthorised use of third-party intellectual property or limits any rights available to third-party rights holders under applicable law.

---

## 9. User Responsibility

By using this platform, you acknowledge and agree that:

- you should exercise your own judgment when interpreting and applying educational content and obtain independent professional advice where appropriate
- you will obtain independent professional advice where required
- you will not treat course content as a substitute for regulated professional advice or services

- 
- you will comply with the intellectual property and permitted-use requirements applying to eMasterHUB content.

---

## 10. Limitation of Liability

### Australian Consumer Law

Nothing in this disclaimer is intended to exclude, restrict or modify any consumer guarantee, right or remedy that cannot lawfully be excluded, restricted or modified, including under the Australian Consumer Law. Where such rights or remedies apply, they prevail over any inconsistent term of this disclaimer.

Subject to the above and to the maximum extent permitted by law, eMasterHUB, its directors, staff, contractors, content creators, technology providers and affiliates are not liable for loss or damage arising from or connected with:

- use of or reliance on course content
- AI-generated inaccuracies, omissions, or similarities
- educational, professional, commercial, or personal decisions made based on the content
- interruption, delay, or unavailability of the platform
- any indirect, incidental, special, or consequential loss, to the extent permitted by law
- the content, accuracy, availability, or conduct of any third-party websites, tools, platforms, or services linked to or embedded within this platform

We are not responsible for the content or practices of any third-party websites, tools, or platforms accessible from or embedded within this platform. Accessing third-party content is at your own risk and subject to the terms and conditions of the relevant third party.

Where our liability cannot be excluded under applicable law, including under the Australian Consumer Law, our liability is limited to the maximum extent permitted by law, including (where applicable) to resupplying the relevant educational content or service, or paying the cost of having it resupplied.

---

## 11. Privacy and Data Collection

eMasterHUB may collect and process personal information in connection with account registration, enrolment, course participation, assessment, learner progress and use of the platform.

Where eMasterHUB uses artificial intelligence, automated tools or third-party technology services in connection with the platform, personal information will be handled in accordance with our Privacy Policy and applicable privacy laws.

Depending on the functionality being used, automated systems may assist with activities such as course recommendations, learning support, content generation, assessment support, learner analytics or progress tracking.

Where personal information is processed by third-party technology or AI service providers, our Privacy Policy will provide information, where applicable, about the types of information involved, the purposes for which it is processed, relevant overseas disclosure or storage arrangements, and other information required by applicable privacy law.

eMasterHUB does not currently use automated systems to make decisions that could reasonably be expected to significantly affect a learner's legal rights or interests

---

---

Please refer to our Privacy Policy <https://emasterhub.com.au/privacy-policy/> for further information about how eMasterHUB collects, uses, stores and discloses personal information, including information about third-party service providers, overseas disclosures, access and correction rights, and how to raise a privacy concern

## 12. Intellectual Property and Content Concerns

---

If you believe any content on this platform infringes your intellectual property rights, creates misleading confusion with your brand, contains a material factual inaccuracy, is materially outdated, or raises a genuine safety or regulatory concern, please contact us at:

**Email: [admin@emasterhub.com.au](mailto:admin@emasterhub.com.au)**

Address / Business details-2/290 Boundary Street, Spring Hill, QLD 4000

Please include sufficient detail to identify the material in question and the basis of your concern. We will acknowledge receipt of genuine notices within 5 business days and will review them in good faith. We will not take adverse action against any person raising a concern in good faith.

## 13. Governing Law

---

This disclaimer is governed by the laws of Queensland, Australia. Any disputes arising in connection with this disclaimer are subject to the non-exclusive jurisdiction of the courts of Queensland.

## 14. Changes to This Notice

---

We may update this disclaimer or related platform terms from time to time by publishing a revised version on our website or platform. For material changes, we will endeavour to provide reasonable advance notice by email or platform notification.

Continued use of the platform after an update constitutes acceptance of the revised wording.